

A PERMANENT MENU ITEM

Natural Gas Safety



BE SAFE AROUND NATURAL GAS APPLIANCES

- Don't store or use flammable products near gas appliances.
- Keep a minimum of three feet clear around your water heater and other natural gas appliances that have a free-standing pilot light.
- Keep the burners on your range clean to ensure maximum efficiency and safety.
- Prevent range burner flames from extending beyond the bottom of pots and pans when cooking.

NOTE: If you hear a loud booming sound when your appliance is turned on, or if you see high, yellow flames or soot build up at an appliance, call Southwest Gas at **877-860-6020** and a qualified contractor. While these conditions are not signs of a natural gas leak, they can indicate a safety hazard.

Signs of a natural gas leak:



SMELL: a distinct sulfur-like odor, similar to rotten eggs, even if it's faint or momentary.



HEAR: a hissing or roaring coming from appliance connectors, piping, or valves.

IF YOU SUSPECT A LEAK:

- Exit the area or building immediately. Tell others to evacuate and leave doors open.
- From a safe place, call **911** and Southwest Gas at **877-860-6020**, day or night. A Southwest Gas representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't enter the area where natural gas is escaping.
- Don't turn on or off any electric switches, thermostats, or appliance controls; use automated doors; or do anything that could cause a spark.

CARBON MONOXIDE:

The incomplete combustion of natural gas from improperly operating appliances can produce carbon monoxide, which is an odorless, invisible, toxic gas. Symptoms of carbon monoxide exposure include:

Fatigue	Loss of consciousness
Flu-like symptoms	Mental confusion
Headache	Nausea
Light headedness	Vomiting

Aldehydes, toxic gases which emit sharp, pungent odors, can also indicate the presence of carbon monoxide.

IF YOU SUSPECT CARBON MONOXIDE:

- Leave the premises and get into fresh air immediately.
- Call 911 or your local emergency number as soon as possible to get medical attention.
- Don't re-enter the building until an emergency official has determined the building to be safe and you have been given permission to do so.

For more information about natural gas safety visit

swgas.com/safety

or call **877-860-6020**

SAFETY DATA SHEETS

To help you identify and understand the many procedures and proper handling of odorized natural gas, Southwest Gas has prepared Safety Data Sheets (SDS). For more information, visit www.swgas.com/safety.



SOUTHWEST GAS



Southwest Gas does not intend for this information to take the place of local building and safety requirements as they apply to fire alarm and signaling systems, carbon monoxide detectors, fire suppression systems, and/or as they apply to the design, installation, operation, and maintenance of natural gas appliances.