

APRIL 2024





NEWS TO USE



THANK YOU FOR RATING US
#1 IN CUSTOMER SATISFACTION



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4 YEARS IN A ROW, THANKS TO YOU!

Thank you for allowing us to serve you and for helping us achieve #1 for Customer Satisfaction among Business and Large Residential Gas Utilities in the West by J.D. Power.*

For J.D. Power 2023 award information, visit jdpower.com/awards.

Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.



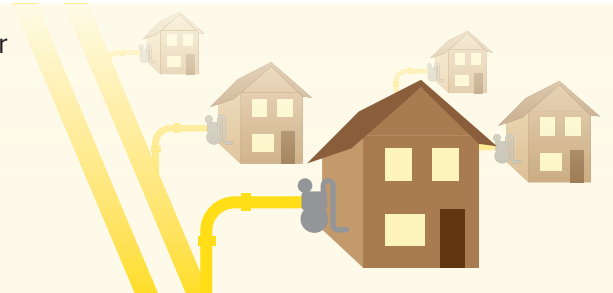
RECOGNIZING A NATURAL GAS LEAK

Did you know you can recognize natural gas leaks using your senses? If you smell a foul odor resembling rotten eggs; hear a distinct hissing sound at an appliance; or see blowing dirt in the air, unexplained dead vegetation or standing water continuously bubbling, it's important to react immediately. Leave the area and call **911** and Southwest Gas at **877-860-6020**. Your safety is our top priority. Stay informed, stay safe.

Learn more about natural gas safety at swgas.com/safety.

We work hard to ensure the safety and integrity of our delivery system so you can depend on your reliable natural gas service for the comforts of home. With only 1 in 650 customers experiencing a planned or unplanned outage in a year*, we strive to provide you with peace of mind and continuous access to the energy you need.

*American Gas Association 2024



GET NOTIFIED!

Is your account set up to receive outage notifications? Log into MyAccount or our mobile app to review and update your phone, text and email settings today.



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SWGAS.COM**



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